# Cloud Computing for E-Government

Chandra Satriana

Course: Clouds, Grid, and Cluster Systems Lecturer: Prof. Andrey Shevel

# **Cloud Computing**

- Cloud computing according to NIST: a model for enabling convenient, on demand network access to a shared pool of configurable computing resources (e.g., networks, servers, storage, applications, and services) that can be rapidly provisioned and released with minimal management effort or service provider interaction."
- Public, private, hybrid cloud
- Saas, Paas, IaaS

#### **E-Government**

- E-government : the use of ICT in order to improve efficiency and effectiveness, transparency and comparability of financial and information exchanges in the government domain
- Goals:
  - improve and increase providing governmental services
  - empower citizens through access to information and the government's ability to interact and collaborate
  - achieving greater transparency and accountability of government
  - Improvement of internal relationship between the government and the citizens' electronic delivery
- Current existing service: digitization of government records, online tax collection, receive community feedback, information dissemination, collection of data information, conducting elections management

### **Benefits of Using Cloud**

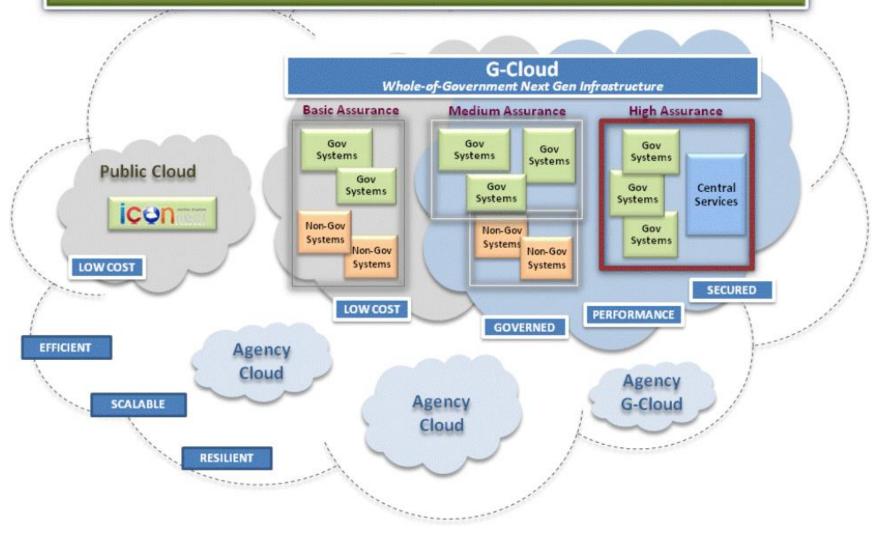
- Cost Saving
- Data Scaling
- Auditing and Logging
- Performance and Scalability
- Reporting and Intelligence
- Systems Integration and Legacy Software

# Challenges

- Technical
  - Security, interoperability with existing software and hardware platforms
- Economical
  - Keeping cost low, creating reusable applications
- Social
  - Accessibility, usage, acceptance
  - E.q: In the 2012-13 financial year, UK county councils spent nearly £440m in total on IT services, including staffing costs, but just £385,000 of that through the government's "G-Cloud" framework.

#### Case Study: Singapore G-Cloud

#### SINGAPORE GOVERNMENT CLOUD STRATEGY



#### References

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# Thank you